



Division of Risk Management

I Need Help! Who Do I Contact at State Risk?

If you have any questions for us at State Risk, we want to help! In alphabetical order, this list is to help those seeking help from us and who they should contact. It also includes a list of links on our website that may be helpful.

- **Analytical Reports** – If you need a claims or loss control analysis, please get in touch with our Strategy, Analytics & IT Manager, Lisa Adams and lisaadams@utah.gov.
- **Claims** - To file a new AUTO/BUS claim, have the VIN # of the insured vehicle involved handy and go to this website: <https://risk.utah.gov/report-a-claim/>. For all other new claims, please email us at riskclaims@utah.gov. If you have questions about an existing claim, please get in touch with your assigned adjuster. If you are unsure who that is, please get in touch with us at riskclaims@utah.gov or our claims management at aseely@utah.gov.
- **Certificates of Insurance** – for renewals contact Tiffani Fornelius at tfornelius@utah.gov. For general inquiries contact us at risk@utah.gov.
- **Early AAG Intervention** – If you have a pending claim or lawsuit for an employment or student civil rights or highly sensitive matter and are looking for assistance from the Attorney General’s office, please reach out to our AAG, Dennis Flynn, dflynn@agutah.gov, and Senior Adjuster, Susan Nagata, snagata@utah.gov.
- **General Coverage Questions** – General questions about coverage can be directed at our Assistant Director, Steve Hughes, or our AAG, Dennis Flynn. Their email addresses are swhughes@utah.gov & dflynn@agutah.gov.
- **Insurance Certificates** - You can create a certificate of insurance at the following link on our website. There are also instructions on how to create a certificate at the same link - <https://utdrm.my.site.com/CertificateIntake/s/>
- **Legal document or Contract Review** - Any legal document or contract you would like Risk Management to review should be sent to our AAG, Dennis Flynn, at dflynn@agutah.gov.
- **Loss Control** - Your agency/school should be assigned specific loss control personnel for physical and Employment/Student concerns. If you are unsure who your assigned consultant is, please get in touch with our Loss Control Manager, Del Brady, at delbrady@utah.gov.
- **Premium questions/New coverages with our broker** - Please get in touch with Assistant Director Brian Jensen at brianjensen@utah.gov for premium and new insurance questions.
- **Public Relations with R&R Partners** - If you have a highly sensitive potential claim or lawsuit that you need assistance in communicating with the media, please get in touch with Assistant Director Steven Hughes at swhughes@utah.gov, and our Director Rachel Terry at rachelgterry@utah.gov.
- **Risk Coordinator/Committee Duties** - <https://risk.utah.gov/wp-content/uploads/Risk-Coordinator-Committee-Duties-1.pdf>
- **Risk Coordinator Training** - <https://risk.utah.gov/risk-coordinator-training-resource-catalog/>
- **Risk FAQs** - <https://risk.utah.gov/frequently-asked-questions/>
- **Statement of Values** - If you need assistance adding or changing buildings or other property on your statement of values, please get in touch with Barbara Belliston at bbelliston@utah.gov.