Division *of* Risk Management

Proactive Risk Management Part 2: Risk Tolerance & Mitigation

Department *of* Government Operations

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Proactive Risk Management

1. 3-part series about shifting from *reactive* to *proactive* risk management
2. Risk identification & analysis; risk tolerance & mitigation; root cause analysis

	URGENT	NOT URGENT
HIGH VALUE	• Emergencies • Project deadlines • Last-minute tasks	• Prevention • Strategic planning • Skills development
LOW VALUE	• Some phone calls • Some emails • Some meetings	• Busy work • Escape activities • Low-impact tasks

Likelihood	Insignificant	Minor	Significant	Major	Catastrophic
Certain	Low	Moderate	High	Extreme	Extreme
Likely	Low	Moderate	High	High	Extreme
Possible	Low	Moderate	Moderate	High	High
Unlikely	Low	Low	Moderate	Moderate	Moderate
Rare	Low	Low	Low	Low	Low

Severity

Risk

Risk Tolerance & Mitigation – Why?

Protecting people and resources, service delivery, and upholding public trust.

Division *of*
Risk Management

WASHINGTON COUNTY
SCHOOL DISTRICT

UtahStateUniversity

Division of
Wildlife Resources

Risk

Keeping Utah Moving

Utah Department of
Health & Human
Services

Common Risks This Season

Changes in weather, workflow, and services = increased risk exposure

- Warmer weather = increased ice machine use = electrical and water risks
  - Ice machines plugged-in using extension cords
  - Ice machines leaking, causing water damage

- Hotter temperatures = increased irrigation and culinary water usage = broken pipe and fixture risks
  - Pressure fluctuations can strain weakened pipes & fixtures
  - Broken pipes and sprinkler heads after winter snow shoveling, freeze/thaw, etc.

Risk

Risk Tolerance

Understanding your organization's risk appetite

Likelihood					
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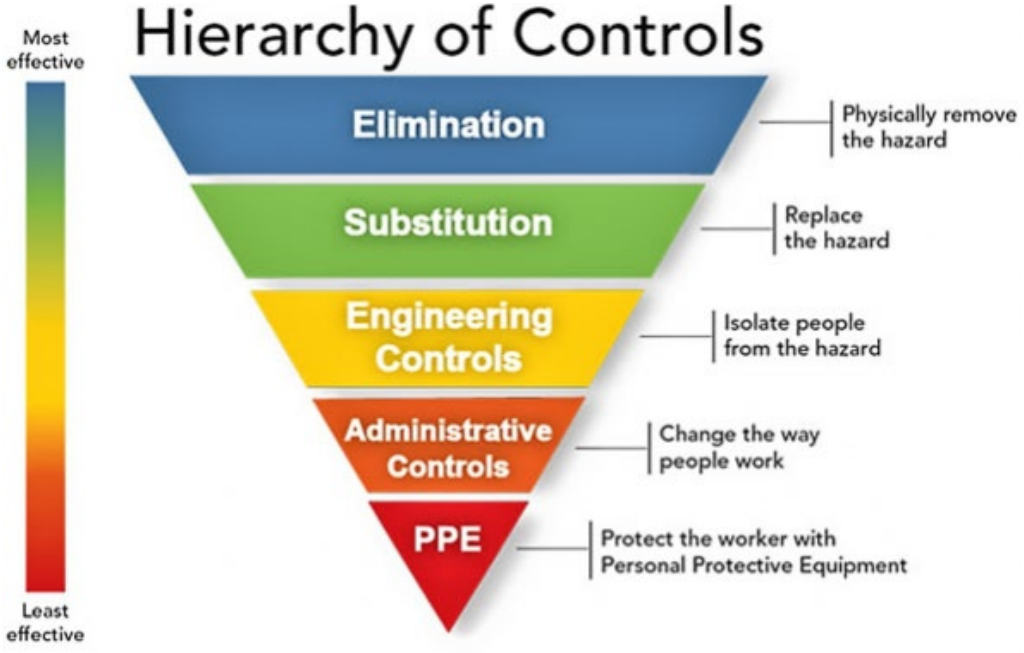
Rare	Low	Low	Low	Low	Low
	Insignificant	Minor	Significant	Major	Catastrophic

Severity

Risk

Risk Mitigation

Take action to reduce the likelihood and severity of an incident



Risk

Using the Heirarchy of Controls

Trip hazards in grassy areas – irrigation boxes

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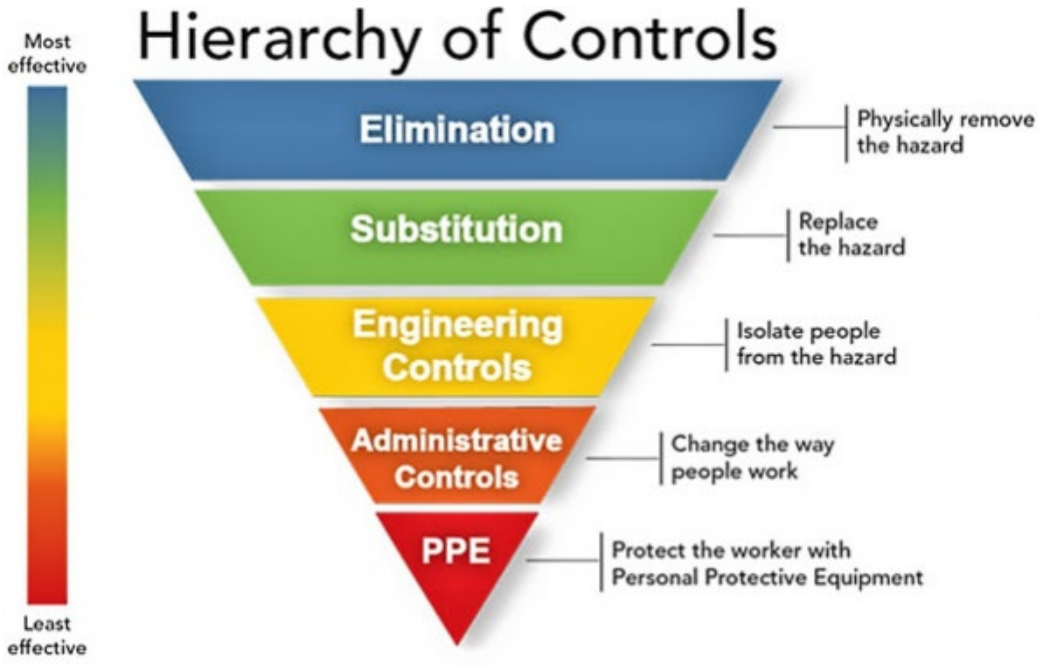
Risk

Using the Heirarchy of Controls

Trip hazards in grassy areas – irrigation boxes



Risk

Risk Tolerance & Mitigation

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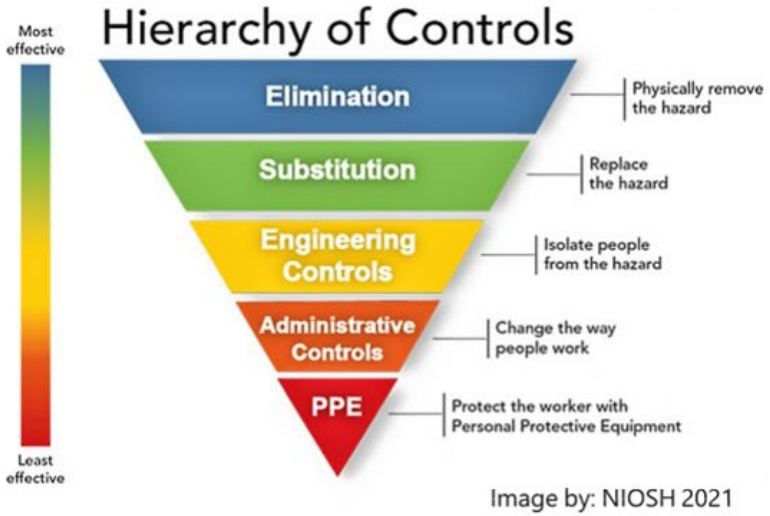

Image by: NIOSH 2021

Risk

We're Here to Support You!

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