

# RiskWatch Bulletin



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## Changes in Risk's Claims Group

We want to make you aware of some personnel changes at State Risk.

Jan Melendez, a claims adjuster with the Utah School Boards Association, who has handled the bulk of Risk's public school related claims, is retiring after nearly twenty years of service. Jan's done a great job handling her assigned claims and we certainly want to wish her well.

Lisa Adams, one of Risk's claims adjusters, has been handling UDOT's losses. She'll be taking over Jan's assigned claims and handling new public school related losses. USBA will no longer be involved in the handling of those losses. Lisa may be contacted via email at [lisaadams@utah.gov](mailto:lisaadams@utah.gov) or by telephone at 801-538-9656.

All new losses should be directed to Lucy Palaita here at State Risk. You may contact her by email at [lpalaita@utah.gov](mailto:lpalaita@utah.gov) or by telephone at 801-538-9641.

In the event Lucy is away from the office, new losses should be directed to Cerena Withers. Cerena may be contacted at [cerenawithers@utah.gov](mailto:cerenawithers@utah.gov) or 801-538-9658.

We've also added a new adjuster to our claims staff. Joseph McFadden joined us last month. He brings a wealth of claims experience to our staff. Joseph is assigned to handle UDOT losses. He may be contacted via email at [jmcfadden@utah.gov](mailto:jmcfadden@utah.gov) or by telephone at 801-538-3605.

Jeff Coates, Claims Manager

Trending Risks & Pending Concerns